

Best Practices in Haryana: Fight Against COVID 19



Government of Haryana

BEST PRACTICES TO DEAL WITH COVID 19

Contents

1. AMBALA	4
1.1. District Administration	4
1.1.1. Mobile ATM Service in Ambala District	4
1.1.2. Food and Yoga Session for Stranded Migrants	4
1.2. Health Department	4
1.2.1. Mobile OPD vans	4
2. BHIWANI	5
2.1. District Administration	5
2.1.1. Home Delivery of PDS Ration in Bhiwani District	5
2.1.2. Bhiwani Bazaar App	6
2.2. Health Department	6
2.2.1. Rapid Corona Testing in Bhiwani District	6
3. FARIDABAD	6
3.1. District Administration	6
3.1.1. Anganwari Workers – A Helping Hand	6
4. GURUGRAM	7
4.1. Municipal Corporation Gurugram	7
4.1.1. MCG's Fight against COVID 19	7
4.1.2. Feeding the Need, Gurugram	11
4.2. District Administration	12
4.2.1. Covid 19 Integrated Command Centre, District Gurugram	12
4.2.2. Support for Elderly	14
4.2.3. Portal for contributing food to needy	14
4.2.4. Toll-free- Telemedicine Helpline	14
4.2.5. COVHarA Portal	14
4.2.6. SOP for Resuming Operations of Industries and Organizations	15
4.2.7. Six Advanced Life Support Ambulances	15
4.2.8. Webinar for Residents	15
4.3. Health Department	15
4.3.1. Robot to look after COVID-19 Patients	15
5. HISAR	16
5.1. Resident Association	16
5.1.1. Honour for Safai Karamcharis	16
5.2. District Administration	16
5.2.1. Take Care of Families of Medical Staff Fighting COVID 19	16

BEST PRACTICES TO DEAL WITH COVID 19

5.2.2.	Feeding the Old and Poor.....	16
6.	JHAJJAR.....	16
6.1.	District Administration.....	16
6.1.1.	Thikri Pehra	16
7.	KAITHAL.....	17
7.1.	Haryana State Rural Livelihood Mission	17
7.1.1.	Hand-made Cloth Masks.....	17
8.	KURUKSHETRA	17
8.1.	District Administration.....	17
8.1.1.	Unit-level Panels to Identify Needy Families in Kurukshetra.....	17
8.1.2.	e-Market App	17
9.	KARNAL	18
9.1.	District Administration.....	18
9.1.1.	‘Adopt a Family’ Campaign.....	18
9.2.	Municipal Corporation.....	18
9.2.1.	Contribution of Sanitation Workers in Fight against COVID, District Karnal ...	18
11.1.1.	Helpline for Farmers:	19
12.	PANIPAT.....	19
12.1.	District Administration.....	19
12.1.1.	Drone Deliveries for Covid Patients	19
13.	YAMUNA NAGAR.....	19
13.1.	District Administration.....	19
13.1.1.	Strengthening of Immune System against Corona at Relief Camp.....	19
14.	Government of Haryana.....	20
14.1.	Double Salary to Express Gratitude towards the Saviours.....	20
14.2.	Counselling Services for Migrant labour	21
14.3.	Launch of Psycho-Social Helpline	21
14.4.	Department of Higher Education	21
14.4.1.	Helpline for Students	21
14.5.	Appreciation for Inspiring Leadership	21
14.6.	Department of Skill Development and Industrial Training (SDIT)	22
14.6.1.	E-Skilling (अब घर से पढ़ाओ)	22
14.7.	‘Help Me’ MOBILE APP FOR NECESSARY SERVICES.....	22
14.8.	INSURANCE OF RS. 10 LAKH TO JOURNALISTS.....	24
14.9.	NCW.....	24

1. AMBALA

1.1. District Administration

1.1.1. Mobile ATM Service in Ambala District

District Administration, Ambala has come up with Mobile ATM van for their citizens. The concept of ATM van is initialised by Punjab National Bank and it will provide services from 10 A.M. to 6 P.M. to different areas of Ambala City and Ambala Cantt with less ATM points. Mobile ATM van will have a security guard and also provide hand sanitization facility to the customer before he/she enters the van. Deputy Commissioner of Ambala emphasised the need of such services to provide transaction facilities to citizens at their doorstep and also helpful to follow social distancing during lock down period.



1.1.2. Food and Yoga Session for Stranded Migrants

As many as 3598 migrants from different states have been put up for the last over three weeks at 21 Shelter homes specially set up for them in different parts of the Ambala District. Food, recreation and counselling is being provided to them. Special arrangements were made for women and children. The centres were sanitised and were being cleaned regularly while ensuring that the inmates were following proper social distancing to avoid Covid spread. DC Ashok Kumar Sharma has been personally reviewing the arrangements while visiting the shelter homes daily.



1.2. Health Department

1.2.1. Mobile OPD vans

District health department has started a massive campaign to screen and treat all residents of district at their door step. For this a total of 92 health teams had been formed to hold medical check-up camps at each and every pocket of district. Each team comprises 3 members, a doctor, a dispenser and a mobiliser, who would examine each and every resident for COVID-19 and other ailments before giving medicines to those suffering from routine ailments and referring the critically ill to hospitals, as per requirement. Under this campaign slum areas colonies and villages would be covered in first phase and every area visited once would be revisited in next five to seven days to keep up the follow-up action. On the first day, almost 10,000 residents were examined of which 20 were found to be suffering from COVID flu like symptoms following which they were given medication and advised 14 days' quarantine

BEST PRACTICES TO DEAL WITH COVID 19



2. **BHIWANI**

2.1. District Administration

2.1.1. Home Delivery of PDS Ration in Bhiwani District



Taking into consideration the Government's emphasis on efforts to be taken to ensure provision of essential food items to the daily wage labourers, slum dwellers, unregistered workers, etc, and again, on the Government's subsequent announcement that the ration for BPL/AAY families would be provided free of cost for the month of April, Bhiwani district administration took a timely and efficient step. It realized that two aspects were crucial regarding distribution of ration:

1. It needs to be distributed at the earliest possible to eliminate any and all hardships faced by the cardholders

The time when it is very necessary to be empathetic towards the needs of the

2. The ration needs to be delivered at the doorstep of every cardholder to avoid crowds at PDS depots during lockdown and social distancing is maintained in order to prevent the spread of the virus.

A meeting was called under the Chairmanship of the Deputy Commissioner, Bhiwani, to formulate a detailed plan and it was decided that the depot holders would hire vehicles for distributing ration at the doorstep and District Administration will bear the cost of transportation to be incurred by depot holders for home delivery of ration.



However, on the motivation of DFSC, the depot holders showed their volunteering spirit and agreed to bear the cost of transportation and vehicles as their contribution to the lockdown measures.

Thus, the three components comprising quick and planned action, the streamlining of the end-to-end communication and the volunteering spirit of the depot holders played an important role in timely supply of the ration. The success of this practice can be gauged from the fact that in first four days of this month, home delivery of ration was provided to over 75% of card holders in the district and in one week, over 90% ration has already been distributed.

2.1.2. Bhiwani Bazaar App



To ensure the supply of essential commodities during lock down period, District Administration, Bhiwani has come up with a mobile app Bhiwani Bazaar. This app will help citizens to order and buy medicines, groceries, milk, fruits and vegetables while staying at home. This app is connected to 40 grocery stores, a vendor for milk supply, seven vendors for fruits and vegetables and ten pharmaceutical stores of the city. This application can be downloaded directly from Google play store. After downloading the app, one can register on new user link by providing name, mobile number, nearby area and password. After registration one can order for groceries, milk, vegetables and milk even on mobile no. and what's app. With this app, Bhiwani has become one of the first district in state to provide services to citizens through mobile application during COVID-19 pandemic. Developing such kind of apps is a promising step to combat COVID-19 in a more efficient way.

2.2. Health Department

2.2.1. Rapid Corona Testing in Bhiwani District

As per instructions received from state headquarters, Health Department, Bhiwani district is ready to conduct 200-250 corona tests in upcoming two to three days. Various teams of health workers will carry out door to door survey for corona patients in their concerned area, village or city. Any person

with symptoms like fever, cough and difficulty in breathing would be identified as suspected corona carrier for testing and quarantined for fourteen days.



3. FARIDABAD

3.1. District Administration

3.1.1. Anganwari Workers – A Helping Hand

Anganwari workers are proven to be a helping hand for District administration and Haryana Government in the fight against COVID-19 pandemic. They are helping for the compliance of social distancing norms in the nearby areas and making people aware for the same. Not only this, they are also sewing and distributing masks to needy people and families and contributing to fight against Novel Corona Virus.



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आंगनवाड़ी कार्यकर्ता सुनीता देहिया मास्क बांटते हुए।

4. GURUGRAM

4.1. Municipal Corporation Gurugram

4.1.1.MCG's Fight against COVID 19

While following the protocol of Lockdown and also ensuring that people don't panic, Municipal Corporation Gurugram has taken various steps to deal with the current situation to ensure the smooth supply of daily commodities while achieving the intended objective of extreme social distancing to control COVID-19 pandemic. MCG is dedicatedly working 24X7 along with district administration keeping the safety of the people as its highest law.

MCG has come up with following commendable Best Practices to manage COVID 19 Lockdown:

Helpline Numbers: To ensure the timely response and support to the residents, dedicated helpline numbers are issued for information of symptoms, precautions, testing, quarantine and to file complaints. 550+ calls are attended daily and queries are satisfactorily answered.

COVID19
District Gurugram
Helpline Numbers
1. 1950 (09:00AM to 09:00PM) District Call Centre
2. 108 (24x7) Ambulance Helpline
3. 9953618102 (24x7) 4. 0124-2322412 (09:00AM to 05:00PM)
For Volunteering kindly Contact us on the No. given below. Mail: +91 9112200003, Email: covid@gurugrammcp@gmail.com
For All Official Orders, kindly Visit the Website: www.mcg.gov.in
नगर निगम गुरुग्राम
550+ Calls are attended daily & solved the queries

Gurugram Buses are the New Mobile Essential Delivery Shops:

To ensure the protocol of lockdown and less movement of people on streets without suffering or loss of daily essential items, MCG started doorstep delivery services via its buses. Groceries, milk, vegetables, medicines and all other essential items are available to all residents of Gurugram.

rwa.covid@mcg.gov.in', and 'Contact Giriraj Singla +91-9996823014 from HSSMB to request for delivery of ration.'"/>

Issued by: District Administration of Gurugram
GURUGRAM BUSES ARE THE NEW MOBILE ESSENTIAL DELIVERY SHOPS
All demands for groceries, fruits & vegetables to be sent by RWAs to rwa.covid@mcg.gov.in
Contact Giriraj Singla +91-9996823014 from HSSMB to request for delivery of ration.

Sanitation Workers including Composting Staff Exempted from Passes:

Issue of passes for movement of necessary services MCG passed order for restriction of all movements except the essential services. MCG started online services for issue of passes. All community/public parks, community centers etc. were closed for entry. After careful consideration of requirements of RWAs for movement

BEST PRACTICES TO DEAL WITH COVID 19

passes of its staff handling essential services, it was decided to issue 5 passes to each RWA. However, sanitation & composting staff have been exempt from the lockdown.

Display of Issued Advisory for Precautions Regarding Covid-19 at Public Places: Instruction for precaution measures to be taken by the individuals along with Do's and Don'ts were issued and displayed at all public places, govt. office, bus-stand, railway stations, RWAs gate etc. Special team was appointed and all instructions were displayed within single day time at all locations.



Action against the violators: Necessary direction for action against the violators of lockdown was issued and published on all social media platforms.



Providing Safety Equipment to Sanitation Staff: More than 25,000 Facemasks, 24,000 gloves, 5815 (100ml) bottles of sanitizers and 50 (500ml) bottles of sanitisers are distributed to staff.



8 Supply of food to poor

MCG has developed facility for providing food for poor. MCG has also requested leading hotels, restaurants, food chain supply and volunteers for preparation of food packets to poor, homeless and in slum sections.

More than 2888 jhugges are served daily and more than 70,000 meals are prepared and distributed daily while maintaining social distancing.



9 Shelter/relief centers to homeless

MCG has developed 16 relief centers/shelters for homeless with capacity of 2000+ beds along with 23 Volunteers team in different locations of city with food and medical facilities. More than 30 doctors are available at these centers for meeting medical requirements at these centers.

Sl. No.	Location	Capacity	Services
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Quarantine facilities: 4 facilities of around 900+ beds are made available around the city. Individuals with travel history and asymptomatic & symptomatic conditions were identified and around 1600+ stickers pasted at their home quarantine places

BEST PRACTICES TO DEAL WITH COVID 19

for easy identification. Necessary awareness about 6 Private testing labs for testing is done.

Issued by : District Administration of Gurugram

PRIVATE LABS FOR COVID-19 TESTING IN HARYANA

*Approved by ICMR


MolQ Laboratory
Plot 28, 29, Sector 18(P) Electronic City,
Udyog Vihar, Phase IV, Gurugram

Modern Diagnostic and Research Centre Lab
363-364/4, New Railway Rd,
Jawahar Nagar, Sector 12, Gurugram

Testing shall be carried out as per ICMR, MoHFW (GoI) guidelines.

The private labs shall not charge patients above the charges fixed by ICMR, that is, Rs. 4500/- including Rs. 1500/- for the screening test and Rs. 3000/- for the confirmatory test.

Private physicians are requested to intimate the Health Department through the concerned Civil Surgeon regarding each suspected case referred for COVID-19 testing/ for which the sample has been sent as well as each positive case.



Supply of Food to Poor: MCG has developed facility for providing food for poor. MCG has also requested leading hotels, restaurants, food chain supply and volunteers for preparation of food packets to poor, homeless and in slum sections. More than 2888 jhuggis are served daily and more than 70,000 meals are prepared and distributed daily while maintaining social distancing.



Shelter/Relief Centers to Homeless: MCG has developed 56 relief centers/shelters for homeless with capacity of 2000+ beds along with 23 Volunteers team in different locations of city with food and medical facilities. More than 30 doctors are available at these centers for meeting medical requirements at these centers.

More than

- 25,000 Facemasks,
- 24,000 gloves,
- 5415 (100mm) bottles of sanitizers and
- 50 (500ml) bottles of sanitizers are distributed to staff

Supply of food to poor
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Shelter/relief centers to homeless
MCG has developed 56 relief centers/ shelters for homeless with capacity of 2000+ beds along with 23 Volunteers team in different locations of city with food and medical facilities. More than 30 doctors are available at these centers for meeting medical requirements at these centers.

Relief Centers for provision of essential services

Steps Not to Follow again





Waste Collection from Both Home Quarantine and Other Homes:


- Uninterrupted municipal services via 300+ waste collection vehicles and workers along with 9 agencies for composting to ensure the waste generated is properly picked up and disposed of scientifically.
- MCG issued instructions to MSW waste collectors, composting agencies and biomedical waste collector and processor for safe collection, transportation, processing and final disposal of MSW without compromising the safety of sanitation workers.
- Biomedical waste is separately collected directly from all quarantine facilities and confirmed home cases and disposed as per the BMW Rules 2016.
- Daily temperature checked of workers before and after duty and provided with required PPE.
- Additionally all 326 vehicles working for collection of MSW are washed and sanitized daily. MCG has also requested residents to segregate waste at source, so as to ensure safety of workers.

MCG

Following instructions are to be followed for waste collection, management, processing and disposal from households during the lockdown period:

1. Do not do door-to-door waste collection, transportation, processing and final disposal from households. During this lockdown period, do not allow outsiders to enter the households and collect waste from the premises.
2. All the waste generated in the household should be collected, transported and processed in the premises of the household.
3. Do not throw waste in the open or in the street.
4. Before taking to the collection site and after returning to the site, always use sanitizer and hand soap to ensure proper hygiene and maintain social distancing.
5. In case staff should be having any physical symptoms, they should be sent for medical examination and quarantine immediately.
6. Do not allow outsiders to enter the household for waste collection, transportation, processing and final disposal.
7. Biomedical waste should be collected and disposed as per the BMW Rules 2016.
8. Other waste should be collected and disposed as per the BMW Rules 2016.

LET'S REDUCE OUR WASTE




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BEST PRACTICES TO DEAL WITH COVID 19

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Community and Public Toilet Cleaning and Sanitization: All 122 CT/PT are cleaned and sanitized and has hand wash & sanitizer facilities. All PT/CT are stocked with hand wash & sanitizers. All toilets have advisory message displayed for COVID-19 with do's and don'ts both in Hindi and English.



Sanitization of All Public, Commercial and Residential Areas: First round of sanitization has been completed and the second round started from 2nd April 2020. More than 450 sectors/colonies/ condominiums with 2 lakh houses, 500+ RWAs/societies/colonies/ condominiums, 550+ Bank branches and ATMs, all Govt. offices like MCG, Mini secretariat, court, GMDA, PWD, HSVP, TCP, Urban Public Health Centers, Civil hospital, all bus stands, railway station, public and community toilets, all community centers, all 800 parks, temples, all Police stations, 51 villages under MCG jurisdiction and some areas outside the MCG limit have also been sanitized. Areas of potential threat are being sanitized by our field staff and the Civil Defence team is conducting awareness amongst

unorganized sectors and lower income group areas.

MCG launches 2nd phase of sanitisation drive in Gurugram

TNN | Updated: Apr 3, 2020, 09:23 IST



GURUGRAM: The Municipal Corporation of Gurugram (MCG) on Thursday kicked off its second phase of sanitisation. Deputy commissioner Amit Khatri said the drives of sanitisation and decontamination are being carried out in a phased manner across the city. He also clarified that it is not mandatory to decontaminate

premises on a regular basis.

According to officials, along with public places the areas outside MCG limits are also being decontaminated. MCG commissioner Vinay Pratap Singh said parks, chaupals, community centres, department stores, medical stores, banks, ATMs and many other public places were being taken of.

Provision of Hand Sanitizers and Disinfectants: MCG issued orders to all Shops to disinfect daily and Officials of the Municipal Corporation of Gurugram (MCG) visited malls, shopping complexes, hotels, restaurants among other commercial establishments to ensure availability of sanitizers for the people visiting them and disinfectants sprayed in the premises. Additionally, the health wing of the MCG is spraying isopropyl and rubbing alcohol solution to disinfect all offices which witnesses huge public dealing on daily basis. All night shelters are cleaned and sanitized daily. Fogging of all-night shelters, relief centers and colonies are done regularly.

Maintaining Social Distancing in Markets: Views from the vegetable markets in Khandsa, relief centers and at anaj mandis where social distancing norms and being practiced.

Contribution to the Haryana Corona Relief Fund: Mayor, Councillors & employees of MCG have contributed Rs 21 Lacs towards Haryana Corona Relief Fund besides ensuring uninterrupted Municipal services to residents of Gurugram.

Volunteer Efforts: MCG has asked volunteers from different sectors to support MCG in carrying out non-distributive services like food distribution, sanitization, awareness etc. 35 teams are headed by an EE level officer, 12 NGOs are also involved in the distribution in addition to the MCG team, which has adopted

BEST PRACTICES TO DEAL WITH COVID 19

slums in the MCG area. A portal for volunteers to share their individual efforts to create a database to track and monitor relief methods. 1214 volunteers have registered till date.



Awareness and Advisory to Citizens: MCG has issued various advisory to all the residents via print media, electronic media and even created separate WhatsApp groups which includes 500+ RWAs, society presidents and headed by MCG Commissioner, DC, Gurugram and SHO Haryana Police. This was mass communication related to Govt. instruction, guidelines or public query is taken promptly.

Self-Quarantine Support System: People in self-quarantine are being looked down upon as potential threats to others in their immediate living surroundings. This might be causing emotional distress to them. They cannot flee the place and go elsewhere. At the same time, it's important that they maintain isolation for everyone's well-being. They might not have the symptoms, but they can be carriers for others. Talking and regular check-ins with them for another 14 days can ensure a healthy and safe place for all. Support teams have been created in order to look into the mental well-being of those under home-quarantine.



Ensuring Emotional Well-being of Citizens:

The outbreak of coronavirus disease 2019 (COVID-19) may be stressful for people, to recognize and understand the feelings of anxiety, distress and concern many people may be experiencing in relation to the coronavirus and has created helpline no for same. MCG has been advised public use of these helpline numbers. Along with adults, for maintain health of children, enough advisory is shared with public.

RECYCLING HAPPINESS
PSYCHOLOGICAL & EMOTIONAL SAFETY
COVID-19 OUTBREAK & EMOTIONAL WELLNESS

PLEASE CONNECT

- 24x7 Helpline Telephonic Counseling - +91 11 41 10 45 45
- Counseling through Video Conferencing Via Zoom/ Google hangouts- (from 10:00 A.M. to 6:00 P.M.)

To Book Please Send WhatsApp Message +91 9990 812 812

• Webinar on Emotional Well-being
To attend Webinar Email: pooja.bharadwaj@antarmanh.com

ANTARMANH FOUNDATION
www.antarmanhfoundation.org

4.1.2. Feeding the Need, Gurugram



The time when it is very necessary to be empathetic towards the needs of the less privileged in the society, the Municipal Corporation of Gurugram along with 'Nowhere: Terrace, Brewpub and Café' has come up with a humanitarian initiative to encourage the people to feed the poor. Keeping up with its motto of 'Nurturing Gurugram,' they jointly plan to feed 1,00,000 hungry people and for this noble philanthropic initiative of nurturing the poor in Gurugram, people are invited to donate generously through Google Pay. It is already providing 30,000 meals a day to the needy inspired by Mother Teresa's message to feed just one if not a hundred people.

4.1.3. Automated Disinfection Tunnel

An automated Disinfection Tunnel has been installed at Government Hospital, Sector-10, Gurugram which sanitizes all the people passing through it. Seeing its efficacy, the administration has decided to install more such sanitizing tunnels in all public dealing offices and also in other parts of the city.



4.2. District Administration

4.2.1. Covid 19 Integrated Command Centre, District Gurugram

Keeping in mind the unique challenge that COVID 19 has posed for disaster management for several reasons, an effort was undertaken with District Administration and its Civil Defence team and Gurugram Police to approach Relief Ops in an integrated manner.



Gurugram was divided into four zones and an Integrated Command Ops was set up to guarantee proper coverage of affected population, distribution of relief material was distributed Zone-wise.

BEST PRACTICES TO DEAL WITH COVID 19



Survey was done to identify the population that needed **Dry Rations** (Ten-day supply for a family of 05) or **Cooked Food** (for families who have no means to cook). A team comprising 1 Driver, 1 Police Constable (Vehicle Commander) and 04 Volunteers worked in coordination with the SHOs who were asked to identify distressed population clusters and floating population clusters for delivery of relief material. SHOs also provide PCR Vans and police staff for ensuring Safe Distancing norms and orderly distribution. The Relief material was sourced entirely from donation by citizens and corporates.



The operation became a success with the cooperation of a dedicated team of nearly 250 volunteers from Civil Defence, Gurugram, equally dedicated Gurugram Police which ensured smooth management of relief fleet and a separate committed team of Isuzu Off Road Truck Volunteers created for emergency pick up and drop of relief material.



The communications channels between government and citizens were kept alive through Twitter handles of Gurugram District Deputy Commissioner and Civil Defence which were verified on 30 March, 2020 to ensure flow of authentic information. A common platform was created for all RWAs to facilitate information sharing via WhatsApp to ensure that they have a platform to vent their concerns to authorities and the authorities also have access to citizens via RWAs for quick dissemination of authentic and verified information in which Police leadership played an important part. Media was facilitated to make their own assessment on ground and information given pro-actively. Airtel agreed to set up two helplines for Integrated COVID19 Command Centre with Zero-Rental Plan and barred outgoing call facility in a matter of hours to ensure speedy connectivity and additional capacity for the centre GIS Mapping and Tracking. A team from GMDA was requested to help track

BEST PRACTICES TO DEAL WITH COVID 19

distribution of relief material. An app was underway to help Relief Team to enter location via WhatsApp that was added to the GIS map for timely monitoring of areas provided relief.

Besides all these efforts, other issues were also taken up like monitoring of stray animal population behaviour to prevent attacks or starvation deaths, monitoring of mental health challenges, suicide prevention among lockdown population, monitoring of smooth flow of essential supplies, monitoring to ensure there is no over pricing of essential supplies.

4.2.2.Support for Elderly

District Administration, Gurugram has partnered with Emoha Elder Care to provide for all needs of the elderly, including doctor consultation, home delivery of essentials, emotional support and emergency support.



4.2.3.Portals for contributing food to needy

District administration, Gurugram has set up a portal <http://www.careti.org> to provide food to needy families through the contribution of noble citizens and NGOs who want to provide food to needy people in their vicinity. Through this portal, anyone can contribute food for those in need in Gurugram. This initiative will really bring each and everyone together in the time of distress



4.2.4.Toll-free-Telemedicine Helpline

District administration, Gurugram has started a Toll free- telemedicine helpline for the citizens. This dedicated doctors helpline 18005728283 will be available from 9AM to 9 PM. Doctors registered to GMDA will provide consultation and medical assistance to the patients through this helpline.

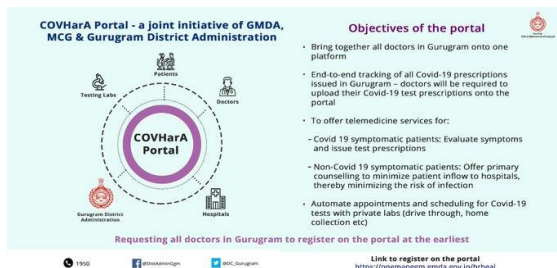


4.2.5. COVHarA Portal

District Administration, Gurugram in collaboration with GMDA and MCG has set-up COVHarA Portal to bring together all doctors and stakeholders onto the one platform for coordinated response to COVID-19 pandemic. This portal will help in end- to- end tracking of COVID-19 prescriptions issued in the district. It also minimizes inflow of non-Covid-19 patients to hospitals thereby minimising risk of infection. Moreover, automatic appointments and scheduling for Covid-19

BEST PRACTICES TO DEAL WITH COVID 19

testing will also be made available on this portal.



4.2.6.SOP for Resuming Operations of Industries and Organizations

District Administration, Gurugram has issued an SOP and guidelines for companies planning to reopen their workplaces and industrial units. Since Gurugram has a unique industrial and workforce mix, owing to its adjacency to Delhi and various NCR cities, the District Administration has decided to go for more stringent measures in a few domains, to safeguard the interests of various stakeholders. All organizations are expected to align their operations to these guidelines attached in the link given below

https://drive.google.com/file/d/1zwJ5iTNxupW-ZI9H9Uj8duw7853KD_d/view

4.2.7.Six Advanced Life Support Ambulances

District Administration, Gurugram is now armed with six advanced life support ambulances in the fight against COVID-19. All the ambulances will have life-saving equipments like ventilators, stretchers, suction machines, spine boards and infusion pumps. These ambulances would be capable of providing life support to a patient en-route to the hospital. Out of six, two ambulances will be sent to Civil Hospital, Gurugram, two ambulances to Mewat and one ambulance to Faridabad and Palwal each



4.2.8.Webinar for Residents

A three-days' Webinar series to make 'Gurugram, the eco-friendliest City: Post Covid 19 Lockdown' was organized by Municipal Corporation, Gurugram for its resident. Lectures on various issues like 'Making the Bioenzymes for Home' and 'Bioenzymes as the Future in Farms and Schools,' 'Home Composting,' 'Greening of the City,' 'Disposal of Biomedical and Hazardous Waste, Water Harvesting, Health Facility at Doorstep, Village to Kitchen Model, Success Stories of Colonies in Waste Management etc.



4.3. Health Department

4.3.1.Robot to look after COVID-19 Patients

Government hospital in sector 10 has deployed a robot to tend to COVID patients—from fetching meals to distributing medicines, the robot is being seen as a major asset in COVID management.

A private company 'Hi-tech robotics' has provided the robot to the civil hospital in sector 10 to substitute doctors and paramedics to some extent in COVID wards. Robots are currently successfully deployed in AIIMS, Jhajjar and

ITBP centre. Developed on leisure guided technology, the robot can comprehend five commands at a time and can work for 10 hours at one go. The robot was successfully tested for distributing food and medicine to patients and for sanitization of wards.



5. HISAR

5.1. Resident Association

5.1.1. Honour for Safai Karamcharis

The residents of Shanti Nagar, Hisar honored four of its Safai karamcharis Shi Kumar, Sunehari, Pooja and Satyavan for maintaining hygienic condition in their town.



5.2. District Administration

5.2.1. Take Care of Families of Medical Staff Fighting COVID 19

To ensure doctors and paramedics fighting the coronavirus pandemic do not have to worry about their families back home, Hisar administration has launched an initiative to take care of basic needs and ensure essential

supplies to them, a senior official said on Friday. The Hisar administration has tied up with the District Red Cross Society and launched “Dhanvantri Sewa” under which volunteers will home deliver essential items to these families. The medical staff only need to register their requirements via a dedicated helpline and goods will be delivered to their homes. The initiative intends to boost the morale of the medical professionals at the forefront of the fight against the pandemic that has killed 17 and infected more than 700 people across the country. In Haryana, the number of coronavirus cases has reached 19.

5.2.2. Feeding the Old and Poor

The Hisar administration has started supplying cooked food packets for Rs 25 each to Dharamshalas, old-age homes, or to those who are old and living alone and to the physically challenged. They have also started distribution of dry ration to poor sections of society in all sub-divisions of Hisar district free of charge which includes covering 4,000 families of slum dwellers. So far, 1,500 slum families have been provided with 5kg flour, 1kg cooking oil, sugar, masalas and other items.

6. JHAJJAR

6.1. District Administration

6.1.1. Thikri Pehra

Haryana’s Jhajjar district shares its boundaries with Delhi and Gurugram, where the infection has been rising steadily. However, Jhajjar has remained safe from the threat of the virus at least during the first spell of the lockdown.

The reasons behind Jhajjar evading the virus is the age-old practice of ‘thikri pehra’ that the administration started soon after the initial cases of outbreak emerged in its neighbourhood,” said a Haryana government spokesperson. Even before the ‘Janata Curfew’ on March 22, the ‘thikri pehra’ was in place in

the district. Thikri pehra by the villagers and the efforts of local administration acted as a shield which prevented the spread of the pandemic in Jhajjar,”

All grocery stores, vegetable shops, hawkers and milk distributors were identified and registered well in time, he said. Grocery and vegetable vendors of the entire district were classified into 306 groups and collective passes issued to them for their work-related movement.

A survey of about 75,000 labourers and 6,500 brick kiln workers was also conducted by the district administration, which facilitated it to keep tabs on them.

As many as 1,200 migrant workers, including children and women, have taken shelter in 24 relief camps in Jhajjar, Beri, Bahadurgarh and Badli.

“All boundaries of Jhajjar district were sealed to prevent the movement of people and 75 nakas were put in the urban and rural areas,” the spokesperson said.



7. **KAITHAL**

7.1. **Haryana State Rural Livelihood Mission**

7.1.1. **Hand-made Cloth Masks**

The self-help groups of **Haryana State Rural Livelihood Mission, Kaithal** have contributed in the fight against Corona virus by making cloth masks. 234 women workers in Kaithal have made cloth masks which are available at nominal price.

8. **KURUKSHETRA**

8.1. **District Administration**

8.1.1. **Unit-level Panels to Identify Needy Families in Kurukshetra**

To identify the really needy and provide them ration and medicines, Kurukshetra administration has now implemented a micro-plan. The administration has made unit-level committees at 794 booths. Each committee comprises six members, including two teachers, one sarpanch or councillor, one volunteer, one Anganwadi worker and one ASHA worker. The committee will carry out a door-to-door survey and identify the needy families that need ration, cooked food, medicine or any other help. The lists will be submitted to the administration and then, relief will be provided accordingly.

8.1.2. **e-Market App**

The National Informatics Centre (NIC), Kurukshetra, has developed a mobile app ‘eMarket Kurukshetra’ to ensure the supply of groceries, medicines, vegetables and dairy products to residents on the doorstep. The option to order books for students is also being included in it.

Only essential service providers who have agreed to home delivery will be found on the app. Thanesar has been divided into nine sectors, while the remaining areas including Ladwa, Pehowa, Shahabad and Ismailabad have been identified as one zone each. The app will provide details of shops and Whats app number of service providers available in each zone.

Technical director-cum-DIO, Kurukshetra, Vinod Singla said, “The app has been developed on the DC’s directions, in which four options of goods is provided. These are medical, grocery, fruit, vegetable and bakery, dairy. The app is being shared with locals and shopkeepers are also being motivated to promote it as it will continue even after the lockdown. A

BEST PRACTICES TO DEAL WITH COVID 19

team had been appointed to identify more essential service providers”
The app is available on Google Play Store and user then has to select the service category and the area of delivery. After selecting the contact number of the shop available, the app will direct the user to the WhatsApp window, where the order for essentials can be placed. The App also provides feedback feature which allow users to share their experience and the service provider will be removed if found unsatisfactory.

eMarket Kurukshetra

जो दुकानदार साथी एप्प में पंजीकरण करवाना चाहते हैं
वो कृपया निम्न जानकारी व्हाट्सएप्प नंबर
9770513514 पर दें

App (Android) : eMarket Kurukshetra (Available on link
<http://kurukshetra.gov.in/eMarket>)
App (iOS) : eMarket Kurukshetra (Shortly available)
Online Webpage: <http://103.87.24.57/ShopList/>

Presently we are covering the following firms/persons:

1. Grocery Items
2. Milk/Bakery Item
3. Medical Shops
4. Fruits/Vegetable
5. Books
6. Individuals: Plumbers/Electricians/Water Tank Cleaning/AC Service/Water Purifier/Washing Machine/Car Painter/Car/Scooter/Bike repair etc.

First install the App from the following Link: <http://kurukshetra.gov.in/eMarket>

Name of the Firm: _____
Address: _____
Type of Business: _____
WhatsApp Number: _____
Service Delivery Area: _____
Min. Order Amount: _____
Service Delivery Timing: _____
Payment Mode: Cash/Paytm/PhonePe/GooglePay etc. (Tick)
Photograph of Shop or individual: _____

9. KARNAL

9.1. District Administration

9.1.1. 'Adopt a Family' Campaign

Karnal Administration successfully carried out the move of 'Adopt a Family' to facilitate the needy as well as keep a check on persons under home quarantine. Under this move Rs 69 lakh had been donated by various sections of society and even people staying abroad. Under this campaign, around 15,000 needy families have been given ration and other essential commodities. In order to acknowledge the contribution of the donors, the administration has decided that those adopting 10 or more families would be given letters of appreciation from the district administration while the person who adopts 20 or more families would be and honoured by the Deputy Commissioner.



9.2. Municipal Corporation

9.2.1. Contribution of Sanitation Workers in Fight against COVID, District Karnal

Sanitation workers of Karnal have emerged as saviour of the society. They are working double shift to ensure cleanliness in the city, besides making the city virus-free by spraying disinfectant. They are also giving their service in the distribution of cooked food to the needy. Moreover, they are also acting as a 'courier agent' and assigned the duty of delivering PPE kits to hospitals from the industries, where these are manufactured in the city. They are also packing the kits for ration which is being distributed among the needy by the district administration. Around 1,410 sanitation employees in the city are engaged in it and they have been called saviours of the society like doctors and para-medical staff.



A sanitation worker sprays disinfectant in Karnal on Wednesday. TRIBUNE PHOTO

10. PALWAL

10.1. District Administration

10.2. Mobile vans for home delivery of essential commodities

District administration has started the home delivery of ration and other essential commodities in 51 villages, including the containment and buffer zones. As People of these villages in Palwal are confined to their homes due to COVID threat, District administration has set up a machinery to provide them ration, food items and medicines at their doorstep. The mobile vans will visit the villages regularly and distribute food items as per ration card. Persons who did not get essentials can call the helpline numbers for the help.

11. PANCHKULA

11.1. Haryana State Agricultural Marketing Board

11.2. Helpline for Farmers:

A dedicated 24×7 toll free helpline 1800-180-2060 has been set up in the head office of Haryana State Agricultural Marketing Board, Panchkula which would be fully operational by 13th April. This helpline for farmers has been set up keeping in view the upcoming Rabi procurement season which will start from April 15. This step has been taken to ensure that distancing norms are followed by farmers.

12. PANIPAT

12.1. District Administration

12.1.1. Drone Deliveries for Covid Patients

The Panipat Administration has joined hands with tech giant Jungle Works, a Chandigarh-based company which will be providing drone services to the administration, further enabling them to provide daily essential items to the quarantined people of Panipat. These drones are capable of carrying up to four kg of weight within a distance radius of 5-km from the launch

location. The advantages of using drones is many fold as it not only speeds up transport by 50 per cent, compared to road transportation, it also doesn't expose human delivery drivers to any risks as human-to-human contact is minimised. The administration has quarantined 305 houses and 886 people who are suspected to have contracted COVID-19. The administration, along with JungleWorks, believes that drone delivery of consumer items can ensure that people have access to food and other goods and make it easier for citizens to keep to recommendations limiting human contact.



13. YAMUNA NAGAR

13.1. District Administration

13.1.1. Strengthening of Immune System against Corona at Relief Camp

To follow lock down, District administration, Yamuna Nagar has set up different relief camps for migrant labourers. Besides providing shelter, food and other essential commodities to people, these camps are also organising yoga sessions every morning to strengthen their immune system against corona virus or any other deadly microbe as well as to check their mental stress.

BEST PRACTICES TO DEAL WITH COVID 19

राहत शिविर • इम्युनिटी मजबूत करने पर जोर



यमुननगर। श्रमिकों के लिए बनाए गए राहत शिविरों में बेहतर खान-पान। सराई का विशेष ध्यान रखा जा रहा है। सुबह के समय सभी को योग कराया जाता है, ताकि उनके शरीर की रक्त भी तब की बीमारी से लड़ने के लिए इम्युनिटी मजबूत हो सके।



11000 masks made by these groups have been provided to the District Administration and 19700 masks have been provided to the Sarpanchs of different panchayats. Seeing the dedication of the women workers, Haryana State Agricultural Marketing Board has given them an order to make 100000 masks.

14. Government of Haryana

14.1. Double Salary to Express Gratitude towards the Saviours



In the fight against COVID-19, the entire fraternity of doctors, nurses and paramedics are providing their indispensable services to humanity. Haryana government made an announcement to pay double salary to doctors, nurses, paramedical staff and others who are at the forefront of the fight against corona virus. This step is a nice gesture to express gratitude for the saviours of society as in the line of duty, they are risking their lives.



14.2. Counselling Services for Migrant labour

To help ease the stress and anxiety amongst migrant labour, presently staying in camps throughout the state, teams of counsellors from different departments like Health, Education, Women and Child Development and Social Justice and Empowerment Department are carrying out counselling and other psychological support activities on a daily basis.

14.3. Launch of Psycho-Social Helpline

Haryana government has launched a Psycho-Social helpline 1075 for giving aid to persons affected by the ongoing coronavirus pandemic. It is for the first time such a helpline has been launched by the Health Department with the aim of providing psychiatric support to the people affected by the coronavirus pandemic. The department has set up a separate cell for mental health professionals who can be contacted by dialling the helpline number. The initiative of the government has received a tremendous response from the volunteers as around 110 volunteers have offered their services for tele-counselling. The fact that so many volunteers have stepped in to help the needy in these testing times is an indication of the innate good nature of human beings who help each other in the time of need.

14.4. Department of Higher Education

14.4.1. Helpline for Students

The Department of Higher Education, Haryana has launched a helpline for students in distress due to Coronavirus pandemic and anxiety and stress resulting therefrom. So, it has joined hands with YourDost app, through which the student's problem would be dealt by counselors available online 24x7.



14.5. Appreciation for Inspiring Leadership

Haryana Chief Minister, Mr Manohar Lal has appreciated the efforts of all Divisional Commissioners, Deputy Commissioners, Commissioner Municipal Corporations, Inspectors General of Police of Ranges, Commissioners of Police and District Superintendents of Police for providing inspiring leadership to their teams in containing the spread of Covid-19 corona virus and in maintaining the supply of essential goods and services to the people of Haryana during the national lock down. In demi-official letters issued to 64 officers, he has recorded his appreciation for their thoughtful actions and devotion to duty in the war-like situation. The Chief Minister has also demi-officially lauded the pains taken by senior

IAS/IPS/IFS officers from the Headquarter who have been sent on special duty during the lockdown to districts for coordinating various activities and steps being taken by different Government departments. A copy of each of the letter will be placed in the personal file of the officer.

14.6. Department of Skill Development and Industrial Training (SDIT)

14.6.1. E-Skilling (अब घर से पढ़ाओ)

To keep up with the difficult times and ensure trainees do not lose valuable training time due to lockdown, the Department of Skill Development and Industrial Training (SDIT), Haryana launched a unique program, aptly termed e-Skilling (अब घर से पढ़ाओ), aimed at engaging trainees with relevant learning material. The program was launched over a YouTube Livestream session and was attended by more than 2200 department officials, ITI staff and others. As the backbone of e-Skilling communication relies on WhatsApp, the most popular messaging platform in India, a three-tier communication channel has been established to ensure the right kind of curated content reaches the trainees in a timely manner. More than 45 thousand students were added to 1800+ WhatsApp groups in a record time of just one day. Anticipating a long gap between now and going back to the regular way of studying, trade instructors at SDIT begun curating trade-related content through various channels and resources such as Bharat Skills portal, YouTube, NIMI Online resources etc. to create a massive pool of online content. As of today, more than 1600 content pieces have been curated and the list seems to grow and wherever relevant content is not available, trade instructors have started to create worksheets and demo lessons using their mobile devices. Department of SDIT has also partnered

with Medha and Udhyam Foundations to train Employability Skills instructors and they too have played a major role in content creation. Additionally, Quest Alliance, an organization specializing in creating digital interactive employability skills training modules has been roped in to train students on Employability Skills and English Communication.



14.7. 'Help Me' MOBILE APP FOR NECESSARY SERVICES

Haryana Chief Minister Manohar Lal Khattar on Saturday launched a mobile application — 'HelpMe' — that aims to provide all the necessary services to the citizens of Haryana. "This application enables citizens to make request for dry ration, cooked food, LPG cylinders, ambulance, doctor, movement pass, bank appointments etc. as per need. The moment any citizen fills the options as per his or her requirement on the application, his request would immediately be forwarded to the concerned officer of the relevant district to take necessary action. Further, the officer will inform about the completion of the task to the citizen. The app also helps farmers in obtaining the gate pass to sell their crop in the mandi. Citizens seeking financial aid are also provided with the option to check their eligibility and status of their application in real time," said Khattar.

BEST PRACTICES TO DEAL WITH COVID 19

Sharing more details on how to use the application, Additional Principal Secretary to Chief Minister, V Umashankar added, “The application is available in both Hindi and English languages on Android playstore. The application is GPS enabled and aims to provide the necessary and timely help to every individual who logs into it.”

Principal Secretary, Skill Development and Industrial Training Department, Vijayendra Kumar said that people can also use the app to come forward to help others. “People can come forward to help the needy as volunteers, make contributions of ration to any needy person and also contribute in Haryana Corona Relief Fund,” he said, adding: “The application even gives an option to people to get home delivery of cash.”

CM also announced that “all eligible people who have green cards i.e. APL cards and those poor people who were not able to get a BPL card due to any reason, but have applied for it, would get three-month free ration till June 30 from the ration shops. Online portals have been opened for issuing ‘Distress Ration Tokens’ to these people. Online permission would be given to open shops in industrial and commercial institutions and rural areas from tomorrow.”



14.8 “SAMPARK BAITHAK” MOBILE APP

Continuing education for students online during the lockdown is a task for the different schools and state governments as it is important to make sure that the students are informed and entertained at the same time. To achieve the same, Haryana Education Minister Kanwar Pal has launched the 'Sampark Baithak' mobile application – a dedicated platform to facilitate study at home for primary students of the state especially those from the Hindi medium.

Sampark Baithak has over 500 videos and audios for different concepts from each subject. Subjects like mathematics have been explained in a simpler manner while stories and poems are available on the app in Hindi in order to make learning easier.

Students can also use worksheets that are available for practice while monitoring their progress in the app. Along with this, the education department can also be able to monitor the progress of the teachers with the help of this app. Information regarding the departmental circular and necessary data can also be shared with everyone with the help of the ‘Sampark Baithak’ App.



BEST PRACTICES TO DEAL WITH COVID 19



Ch. Kanwar Pal
@chkanwarpal

हरियाणा के प्राइमरी स्कूलों में पढ़ने वाले बच्चों की सुविधा के लिए आज 'संपर्क बैठक' मोबाइल एप्लीकेशन लॉन्च की, जो ऑफलाइन भी काम करेगी। लॉकडाउन के दौरान इससे बच्चों को घर बैठे पढ़ाई करने का अवसर मिलेगा। कार्टून व फिल्मों के माध्यम से पांचवी कक्षा की पढ़ाई को सरल व रूचिकर बनाया गया है

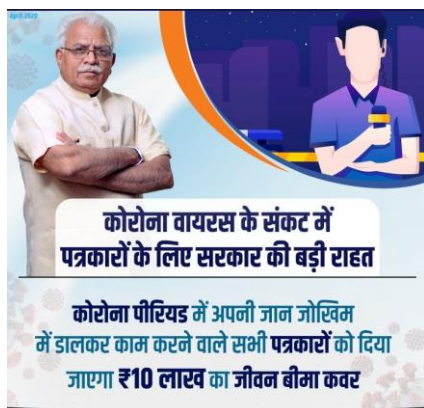
Translate Tweet



14.8. INSURANCE OF RS. 10 LAKH TO JOURNALISTS

In a major initiative, Haryana Chief Minister Manohar Lal Khattar announced to provide an insurance cover of Rs 10 lakh each for journalists and those government employees who are working in containment zones during the pandemic.

He said all media persons, whether accredited or recognised, government employees working in containment zones including ASHA workers, Anganwadi workers, police personnel and sanitation workers, will also be provided a life insurance cover of Rs 10 lakh till June 30.



14.9. NCW

NCW launches WhatsApp number to report domestic violence during Lockdown:

It was found that many women who are victims of domestic violence are more vulnerable during the lockdown period. Amid the rise in domestic violence cases due to the ongoing lockdown, the NCW launched a WhatsApp number to report cases of domestic violence, which have seen a rise during the coronavirus lockdown period. The emergency number is for women facing domestic violence complaints only. In a tweet, the NCW urged people to report such cases through WhatsApp on the number so that the agency can provide support and assistance to women in distress or experiencing domestic violence. The number has only been launched for the period of COVID-19 lockdown till normal offices resume.

➡ M.E.S.S.A.G.E on WhatsApp number **9560080115** to report for **#CAW** emergencies & against domestic violence **sos** on women during this lockdown.
#IndiaFightsGenderAbuse
#StaySafe

